Eyeplay™

USER MANUAL

eyeclick
Magic Sells.

EYECLICK SUPPORT

EyeClick Support can be reached at:
Email: support@eyeclick.com
Phone North America: +(1) 888-864-1730
http://www.eyeclick.com

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INTRODUCTION

This document outlines the necessary steps to operate the EyePlay System.
Including the different software configuration for a first time use and the configuration for the ongoing operations. The last paragraph includes a troubleshooting for common issues.

OVERVIEW

We can start setting our games playlist only after we have finished the installation and powered up all devices.

There are two types of modes EyePlay can run in: *User Mode* and *Advanced Mode.*

The *User Mode* – will be the default setting when the computer is powered up for the first time. You will only see two tabs open: the Applications tab and the Events tab. This is the mode the customer needs for the ongoing management of the games. You should switch back to *User Mode*, after you finish configuring the system in *Advanced Mode* for the customer.
The *Advanced Mode* – has all the tabs needed for the configuration of the system in addition to the games: the projector, the camera, and different reporting and monitoring tools. This document presents only the Projector settings which is relevant for your use.

The Advanced Mode will be locked for unauthorized users and therefore, for these users, the corresponding specification description is obsolete.

INITIAL SETUP (ADVANCED MODE)

1.1. Configuring the Projector Tab

The Projector tab is visible only in "Advanced mode". It allows you to control the powering down and powering up of the projector. This is crucial for maintaining the health and lifespan of the projector's lamp.

1. **Check the** Enable System Scheduling **box.**
2. **In the** Daily Schedule **section, set the day/hour in the timeline.**
3. **Click a square and drag your mouse, holding down the left button, to extend the time along the grid. To delete a square, right click on it.**
4. **To copy the same time from one day to another, hold down the ctrl key and drag the mouse downwards.**

The projector comes connected to the computer with a Serial cable.
In the Project Control section (bottom left section) you see the type of connection to the projector. The projector name and Serial Port number will be displayed.

1. **At the bottom left, choose** Serial**.**
2. **Check to see the projector name, (for example BenQ) and COM1 is displayed.**
3. **At the bottom right, under** Test Projector Control**, you can test turning on and off the projector manually.**

Under the Test Projector Control, click the **Status** button to check the Lamp Timer, for the amount of hours the lamp has operated.
An alternate option to see this information is using the projector's remote control.

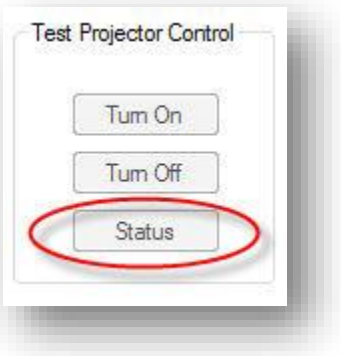

Figure 7 - Checking Lamp Hours

The System Scheduling can only be configured if the projector is connected properly with the serial cable to the Computer, otherwise the projector will not shut down. Leaving the lamp on unintentionally will shorten the lamp's life.

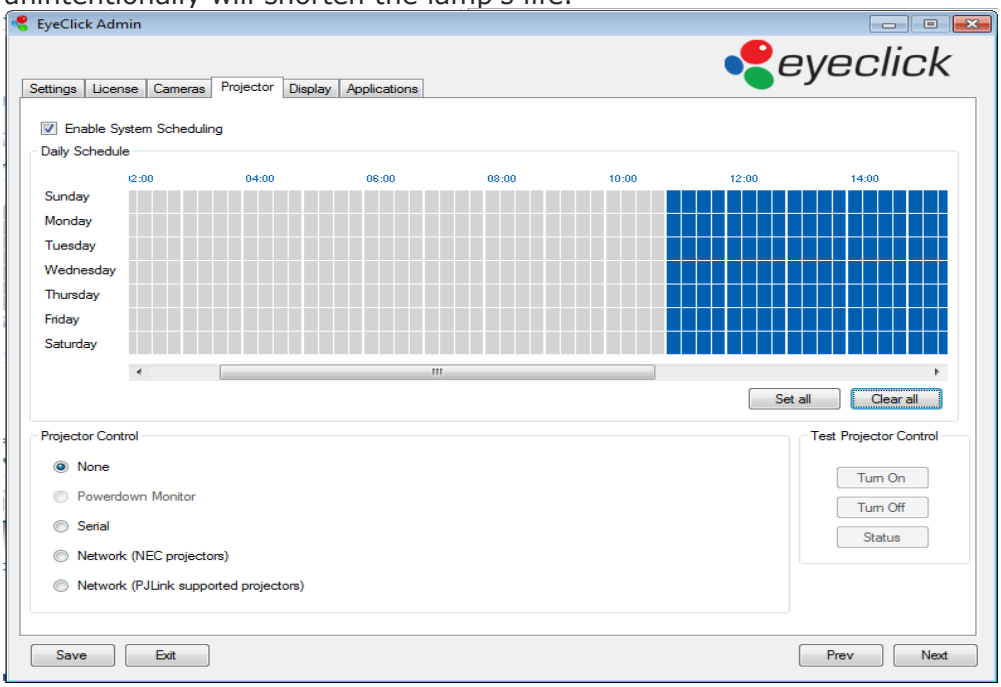

Figure 8 - The Projector Tab Window

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1.2. Switching between User Mode and Advanced Mode

Password protection is an added feature which needs a license. If it's part of the customer's license, you will see the *Create Password* button, in the System tab.
To protect the *Advanced Mode* setting, you can create a password, before switching back to User Mode. Make sure you keep and remember the password, in order to enter the Advanced Mode in the future.

The password must include at least eight characters.

1. **Click the** Advanced Mode **button at the bottom of the Applications tab.**
2. **Go to the System tab, click the** Create Password **button.**
3. **Enter and Confirm the password, click OK to close the little password window.**
4. **Click on the** User Mode **button to go back to the User Mode.**

Now the Advanced Mode is password protected.

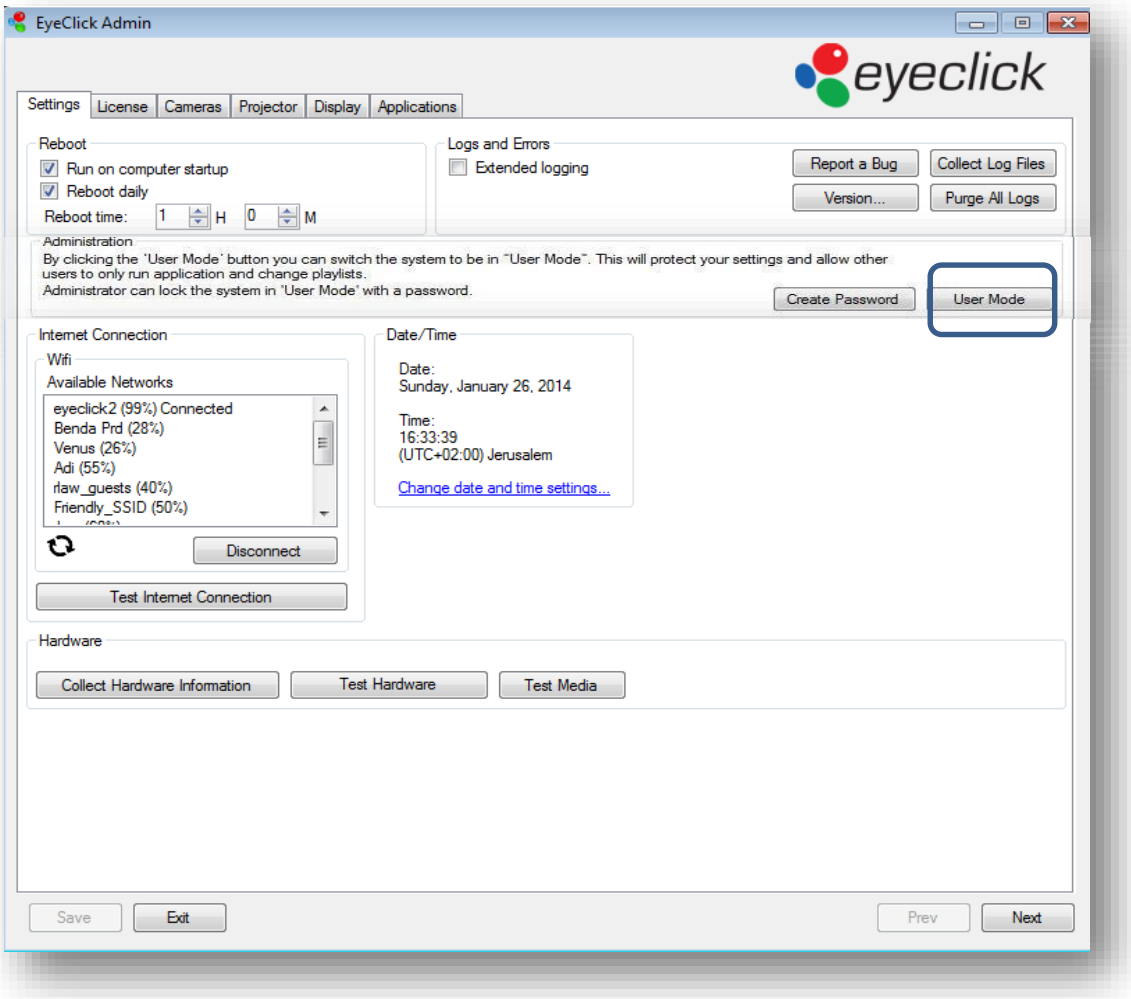

Figure 11 - System Tab

ONGOING OPERATIONS (USER MODE)

1.3. Configuring the Games and Playlists

In the Applications tab, choose the games from the list of Installed Applications on left side. The right side displays the two types of Playlist options: Single Application and Multiple Applications.

For Single Application:

1. **From the** Installed Applications **list, highlight one game, click the** Set **>> button. The game you chose will be available for playing.**

For Multiple Applications:

2. **From the** Installed Applications **list, highlight a few games (hold down the ctrl button, same as in Windows) to choose a few games at the same time. Click the** Add>> **button to move them to the Playlist.**
    a. **Note – you can drag & drop instead of using the Add button**
3. **Set duration for controlling the play time of each game. The number represents seconds and comes with default of 60 seconds per game.**
4. **To change the order the games will appear, in the** Playlist**, click the** **.**
5. **Click the** **icon to delete the game from the** Playlist**. You can choose another game from the Installed Applications list.**
6. **Click the** **icon to delete all games from the** Playlist**. This does not remove the games from the system.**
7. **Click the** **icon, enter a name and save the** Playlist**.**
8. **A new window opens, type the name of the** Playlist **and click** Save**.**
9. **To choose another saved** Playlist**, click the** **icon. From the dialog window, pick a** Playlist **file and double click it.**

In case you want to return to the original suggested playlist

1. **Choose the saved** Playlist**, click the** **icon. From the dialog window, pick the** Playlist **file and double click it.**

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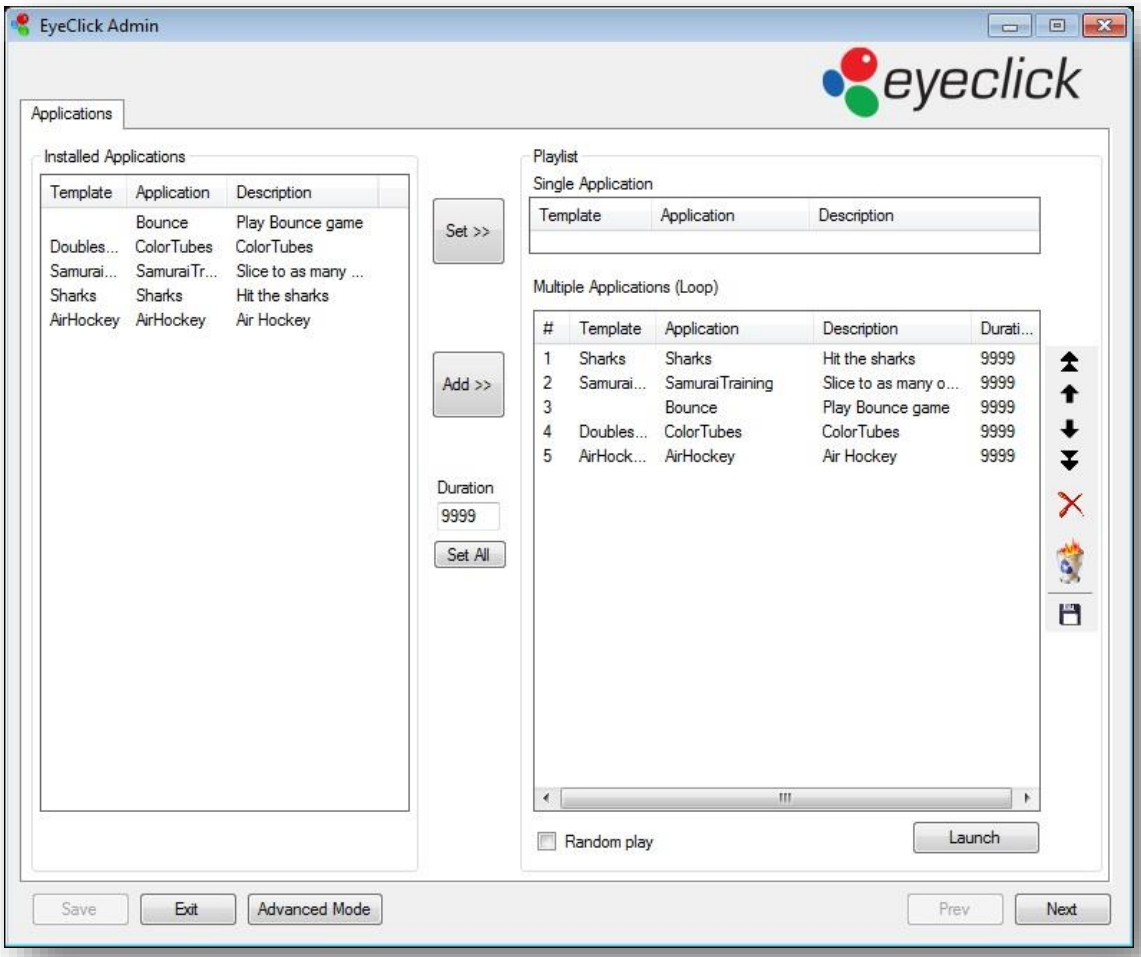

Figure 10 - The Applications Tab Window

1.4. Events Mode

In this service the customer can add decorations, and photos to the games, at special events like: birthday parties, or any other celebrations.

Note – this service requires a dedicated license; otherwise the Events tab will not be visible as part of the EyePlay application.

Setting the camera for Event Mode:

The Event Mode needs a special camera configuration. The first time you use the event mode, there will be no camera configured. You need to access the Event Tab to test this configuration and run a test. If you are installing for a customer who paid for this feature, please go over these steps with the customer.

1. **Check the box: Enable Events Customization.**
2. **Click on a template from the left panel.**

N O T E : Each template allows you to use a different number of pictures and text inputs; hence some of the Picture and Text boxes, on the bottom part of the screen will be inactive. In the Pictures section, at the bottom of the screen, click the camera icon.

3. **In the window that opens, shoot a demo snapshot, clicking again on the camera** **icon.**
4. **Crop the desired picture area using the red dots.**
5. **Check the Flip box, if you want to rotate the image in the template.**

Figure 12 - Live Camera View

For a template with more than one photo, click the **Camera Icon button** below the one you pressed previously to take the second picture.

6. **Add the greetings using the Text Editor (bottom right).**
7. **Click on the Font button to define the font style, size and color, click OK to exit the Font window.**

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Figure 13 - Font Editing for Events

Figure 14 - Events Tab with Customized Text and Photo

TROUBLESHOOTING

Issue	Solution	Comments
There are no games projected	Look up and check if the projector has a beaming light coming out, if not do the following: • Using the projector's remote: point it towards the mirror on the EyePlay System and press the power button Wait around 30 seconds until you see a beam of light coming out of the projector If the projector still does not work, check the following: • Check if lamp has not reached its maximum usage limits • Check projector's power connection • Check EyePlay power connection • Check VGA cable connection from the computer to the projector	To check lamp usage status, refer to: **Error! Reference ource not found.**, under "Maintaining the Equipment", in this document
Games are projected, but there is no sound	Use the keyboard to adjust volume levels. Check the Mute key	
The interaction is not accurate, for example: • There is no interaction on the upper/lower side of the projected surface • The interaction is not aligned with where the kids are playing	• You need to let the system re-calibrate. Make sure no one is under the projection area during this process 1. Press Ctrl+Q to exit the games, 2. Click the **Launch** button • In the Camera Configuration Wizard, the camera zone is defined by four yellow circles, forming a perimeter. All four circles need to be shown on the image in order for calibration to be complete	If after the system re-calibrates there is still no change in the projected area , please contact EyeClick Support
The System turns itself off after it is launched.	In the Projector Tab, check the system scheduler, and make sure it is set to be turned on the moment you are attempting to launch the system	

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When does the projector's lamp need replacement?	The replacement recommendation for BenQ MX618ST projector lamp is every 3500 hours	
There is a "No Signal" sign projected	• "No Signal" means the projector is not receiving input from the computer. Power-off the computer by pressing the power button. Wait 5 seconds and press the power button again to restart the computer • Check that the VGA cable connecting the computer to the projector is connected in the back	
The projector's remote control is not working	Replace the batteries	
How do I check the projector's lamp status?	• Exit the games. In EyeClick Admin, go to the Projector tab, and click on the "Status" button (bottom right side of the window) • Using the projector's remote control 1. Press MENU/EXIT and then press ◂ / ▸ to highlight the SYSTEM SETUP: Advanced menu 2. Press ▾ to highlight Lamp Settings and press MODE/ENTER. The Lamp Settings page displays	
The system is turning ON/OFF on incorrect hours	• In the Projector tab , check the current schedule, and modify the hours to your preference • Check on the computer if the Windows clock is in the correct time zone	
When I open the system there are no applications to launch	In the Applications Tab, click the Load Playlist icon ( ), and choose a play list, from the available options	A playlist must first be generated in order to proceed. Please refer to "Configuring the Games and Playlists"

The keyboard is not working , nothing responds when I press the keys	• Make sure the keyboard is powered on. Look for the off/on switch located on the top section • Replace the batteries	If keyboard is not responsive after taking both actions, please contact EyeClick Support

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